

## Other policies

### Refund policy

- I hope that you thoroughly enjoy your lesson, however, in the unfortunate case that you don't, please write to me via email.
- Each refund request will be looked at individually, however I will always endeavour to ensure that the most satisfactory outcome is obtained for you.
- If you are unhappy, you have 7 days to get in touch and request a refund.
- Cartridge orders are non-refundable.

### Cancellation policy

- Please give at least 24 hours' notice when cancelling a lesson, so that I can offer it to another client.
- Any cancellations made within 24 hours will be charged at 50% of the lesson fee.

### Shipping policy

- All cartridge orders will be shipped as per discussed when placing the order.
- The cost of shipping will vary based on the amount of cartridges you order.
- No cartridge orders will be shipped until we have received a copy of your shotgun certificate.
- Orders are for UK distribution only.